PepeHost.pl Privacy Policy

English translation of the Polish document "Polityka prywatności PepeHost.pl" published on pepehost.pl. In the event of any discrepancy, the Polish version prevails.

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§1 Data controller

1. The controller of personal data is Mateusz Białek, conducting business under the name PPsystems Mateusz Białek, ul. Kazimierza Morawskiego 5 lok. 127, 30-102 Kraków, Poland, NIP (tax ID): 9372785841, REGON: 546100055 (hereinafter: the "Controller").
2. In matters concerning personal data, you can contact the Controller at the e-mail address kontakt@pepehost.pl.

§2 What data we process, for what purpose and on what legal basis

1. Account and services - e-mail address, username, password (stored in a secured form) and data concerning ordered services and payments - in order to conclude and perform the agreement (Article 6(1)(b) GDPR).
2. Settlements - invoice data and transaction history - in order to fulfil obligations arising from tax and accounting regulations (Article 6(1)(c) GDPR).
3. Contact and technical support - data provided in an e-mail or on Discord (e.g. Discord username and message content) - in order to respond to the enquiry and provide assistance (Article 6(1)(b) GDPR, and in other cases Article 6(1)(f) GDPR - the Controller's legitimate interest in responding to messages).
4. Security - IP address, login data and system logs - in order to ensure the security of the services and to protect against attacks and abuse (Article 6(1)(f) GDPR).
5. Claims - in order to establish, pursue or defend claims (Article 6(1)(f) GDPR).
6. Providing data is voluntary, but necessary to create an account and use the services.
7. The Controller does not make decisions concerning you based solely on automated processing, including profiling, which produce legal effects concerning you or similarly significantly affect you.

§3 Data recipients

1. Data may be transferred to entities that help the Controller provide the services, in particular:
   a) payment operators - Systemy Płatnicze Robert Paszkowski (Paybylink), Stripe Payments Europe, Limited and PayPal (Europe) S.à r.l. et Cie, S.C.A. - to the extent necessary to process payments;
   b) providers of server infrastructure (data centres) and of website protection and acceleration services (e.g. Cloudflare);
   c) the e-mail service provider;
   d) entities providing accounting services;
   e) public authorities - where the obligation to transfer data results from the law.
2. When contacting the Controller via Discord, you use the service provided by Discord Inc. Data processed on this platform is also subject to Discord's privacy rules.
3. Some providers (e.g. Cloudflare, Stripe, Discord) may process data outside the European Economic Area. In such a case, the transfer takes place on the basis of a European Commission decision establishing an adequate level of protection (including the EU-U.S. Data Privacy Framework) or standard contractual clauses approved by the European Commission.

§4 Data retention period

1. Account data - for as long as you have an account, and after its deletion - until the limitation period for possible claims expires.
2. Billing data - for the period required by tax regulations (as a rule, 5 years from the end of the tax year).

3. Messages - for the time needed to deal with the matter, and then until the limitation period for possible claims expires.
4. Logs and IP addresses - for the period necessary to ensure the security of the services.

§5 Your rights

1. You have the right to access your data, to have it rectified, erased or its processing restricted, the right to data portability and the right to object to processing based on the Controller's legitimate interest.
2. To exercise these rights, write to kontakt@pepehost.pl.
3. You also have the right to lodge a complaint with the President of the Personal Data Protection Office (Prezes Urzędu Ochrony Danych Osobowych, ul. Stawki 2, 00-193 Warszawa, Poland).

§6 Cookies

1. The Website uses only essential cookies needed for its operation, including to maintain the login session and ensure security (including cookies of the Cloudflare service). The Website does not use analytical or advertising cookies.
2. You can block or delete cookies in your browser settings, but this may prevent you from logging in to the panel.

§7 Changes to the Privacy Policy

1. The Privacy Policy may be updated. The current version is always available on the Website.
2. Before introducing new tools (e.g. analytical or marketing tools), we will update the Privacy Policy and, where required by law, ask for your consent.

§8 Promotional e-mails

1. If you give your consent (by ticking the box during registration, in your account settings or in the banner in the panel), we will send you e-mails about promotions, discounts and news from PepeHost.pl. The legal basis is your consent (Art. 6(1)(a) GDPR and Art. 398 of the Polish Electronic Communications Law). Consent is voluntary and does not affect the use of the services.
2. You can withdraw your consent at any time: with the switch in your account settings, the "Unsubscribe" link in every message, the "Unsubscribe" button in your e-mail program, or by writing to kontakt@pepehost.pl. Withdrawal does not affect the lawfulness of messages sent before it.
3. To be able to demonstrate that consent was given or withdrawn, we record the date and time, the method, the e-mail address, the IP address, browser information and the text of the consent. We keep this data for as long as you have an account and then until the limitation period for possible claims expires (Art. 6(1)(f) GDPR).
4. Messages are sent through the mail server of our hosting provider. Messages about the services we provide (e.g. about a server about to expire or about payments) are not commercial information and are sent regardless of consent.